

## QUALITY POLICY

THE OBJECTIVE & VISON OF AFRIQUE INTERLINK IS TO BE THE PREFERRED “GO TO” DISTRIBUTER OF WINE AND SELECTED BEVERAGES ON THEAFRICAN CONTINENT FOR BOTH SUPPLIERS & CLIENTS.

In order to achieve this objective, the Company will maintain an effective and efficient Quality Management System based upon the requirements of ISO 9001:2015. In particular, the Company will:

- Carefully select and work closely with suppliers who enable Afrique Interlink to deliver a competitive “CUSTOMER FOCUSED” and “ON-TIME, IN-FULL” service to its customers’.
- Deliver service excellence to it’s suppliers and customers’ in the aforementioned region by way of execution of their orders.
- Maintain either its own competent resources, or utilize approved 3rd party resources’.
- Ensure the prompt and accurate procurement and dispatch of all orders, per ALL interested & affected parties requirements & expectations.
- Ensure that strong relationship management is undertaken & maintained with ALL interested and affected parties’.
- Ensure that it’s service offering is able to adapt and respond to changes of the relevant requirements and ensure compliance thereto.
- Continuously monitor and manage the effectiveness of its business processes and objectives through Management Reviews and the Internal Audit Process.
- Continuously monitor and manage relevant interested parties’ satisfaction and set objectives for continual improvement.
- Proactively monitor the customers’ perception to how effectively Afrique Interlink meets their needs and expectations.
- Record and analyse the causes of any complaint, process non-compliance and take appropriate action to prevent recurrence.
- Recruit employees on the basis of best candidate for the job specification and support employees with appropriate training to ensure their competence always meets the Company’s requirements.
- Provide a work environment that promotes the wellbeing of its employees and encourages positive teamwork.
- Encourage all employees to identify problems and make suggestions to improve all aspects of the Company’s products and services and business processes.
- Ensure that the Quality Policy is communicated to all employees and they are committed to the effective implementation of the Quality Management System.
- The continual improvement of the Company’s Quality Management System is fundamental to the success of its business and must be supported by all employees as an integral part of their daily work.
- Ensure that the Afrique Interlink complies with all necessary statutory and regulatory legal requirements.

Signed on behalf of Afrique Interlink:



Position: Chief Executive Officer Date: 15/01/2018

